

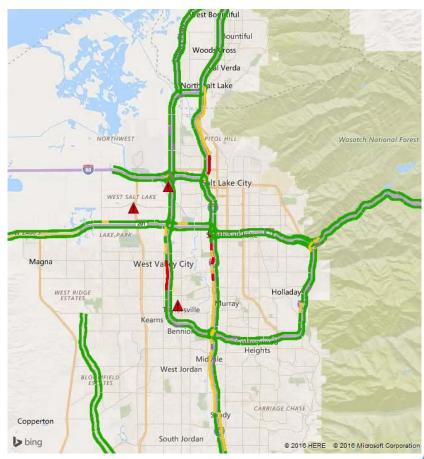
Session 2: Performance Measures *Where is everybody?*

- What type of performance measures tools do you use to report to the following?
 - Map-21 (anticipated) and Federal requirements
 - State performance measures and goals
 - Regional performance measures and goals
- Describe the help if any, that you need to obtain, monitor or report on performance measures.
- How has performance measures that are being used affected operations?





Performance Measurement





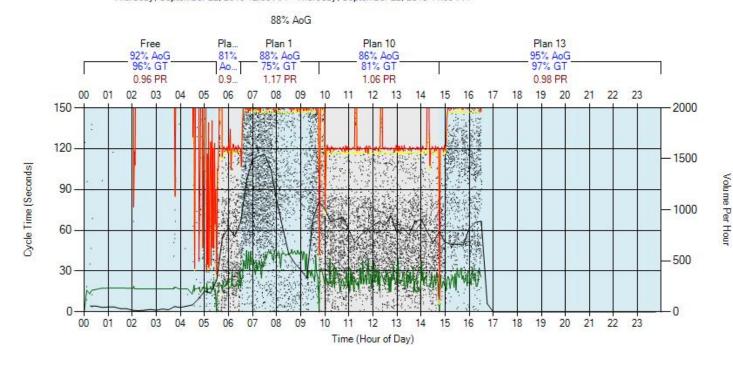




Signal Performance Metrics: Arrival on Green

Foothill Drive 2100 East Signal 7503 Phase: 2 Northbound Thursday, September 22, 2016 12:00 AM - Thursday, September 22, 2016 11:59 PM



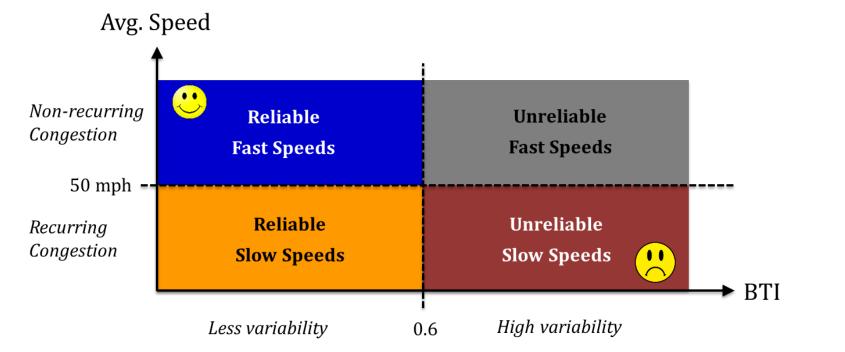






Freeway Performance Metrics: Reliability

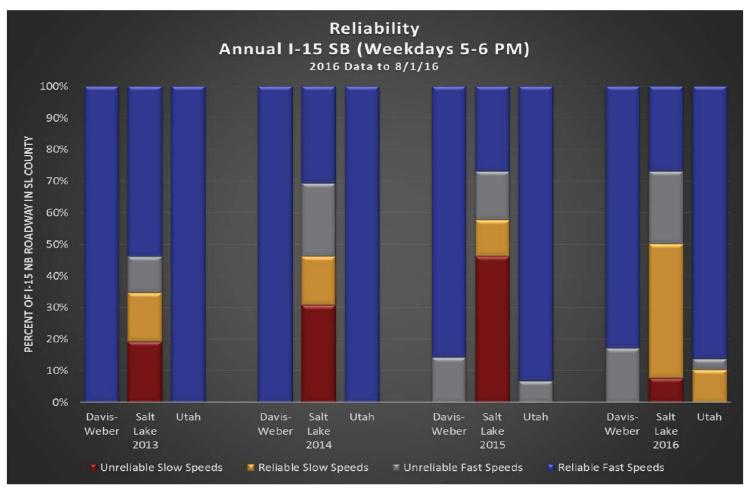
The Buffer Time Index (BTI) represents the **additional time** drivers need to add to their average travel time to ensure that they arrive at their destination on time 95% of the time.







Freeway Performance Metrics: Reliability

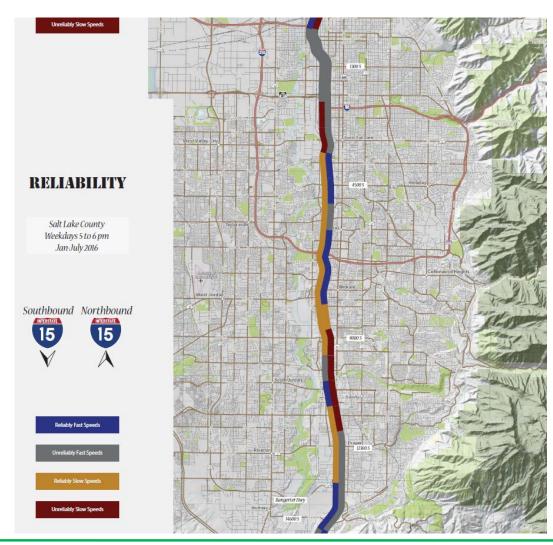




Freeway Performance Metrics:

Reliability Map



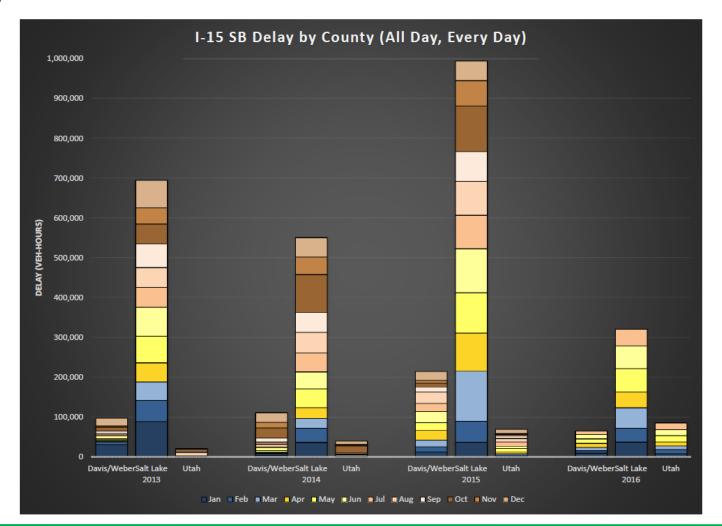






Freeway Performance Metrics:

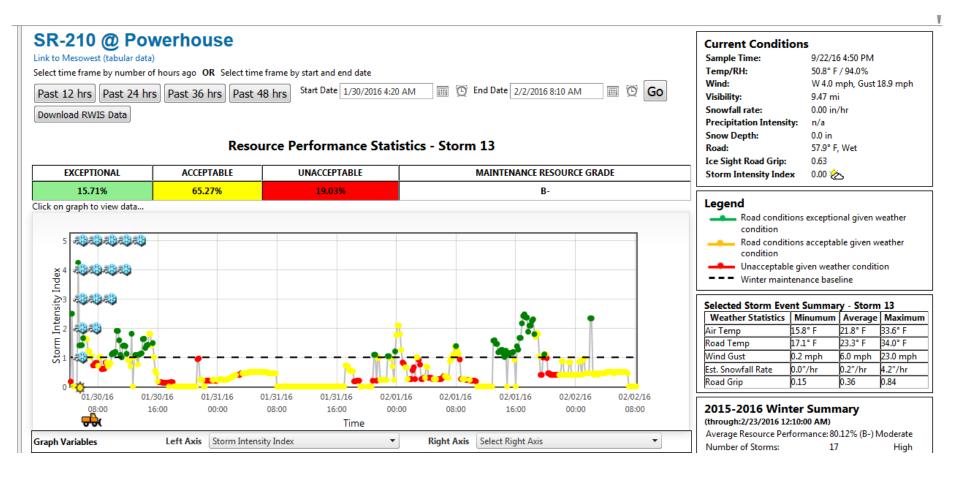
Delay







Snow and Ice Removal Performance Metric: Snow Removal Grade







Strategic Direction Dashboard: Aggregation of all key performance metrics

Sneak peak of new Strategic Direction Dashboard

